

CSHS REGIONAL RESOURCE GUIDE – REGION 4
Acadia; Evangeline; Iberia; Lafayette; St. Landry; St. Martin; Vermillion

Organization	Contact Information		Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705	Legal Services Advocacy/outreach/training Education/Voting/Access	Persons with disabilities and elderly no cost to client	No
Child Care Assistance Program (CCAP) www.dcfhs.la.gov	Toll free	888-524-3578 888-LAHELPU	Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcfhs.la.gov	Toll free State reporting* hotline	855-4LA-KIDS 855-452-5439	Investigates child abuse and neglect/validates claims *Report if in doubt	Birth – 17 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	337-262-5616 ext. 106 337-262-5399 504-896-1340	Regional sub-specialty medical clinics &/or care coordination services	Financial and medical criteria; Birth–21 yrs	Yes Provide diagnosis on a Rx
Family Resource Center	Children's Hospital				
Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262	Dental Services	Medicaid Eligible * web site for benefits	No
Dept. of Education – (Exceptional Children) Pupil Appraisal www.doe.state.la.us	Acadia Evangeline Iberia Lafayette St. Landry St. Martin Vermillion	337-783-3171 337-363-6357 337-365-2343 337-521-7216 337-948-3646 337-332-3388 337-898-5775	Developmental Screening; Special Education; OT, PT, ST; preschool	Ages 3 - 21 years	No
Early Steps www.dhh.la.gov (Type: Early Steps)	Main Number Toll free	337-359-8748 866-494-8900	Developmental Screening & Early Intervention; ST/OT/PT	Birth - 3 years	No
Emergency/Disaster					No
Am Red Cross acadianaredcross.org	Red Cross	337-234-7371	Emergency Relief Vietnamese/Spanish Evacuation guides	No out of pocket cost	
United Way unitedwayofacadiana.org	United Way	211 337-233-8302	Link to community resources	Demonstrated need	
Dept of Family Services www.dcfhs.state.la.us	Family Services	888-LAHELPU 888-524-3578	24 hr hot line – SSI, WIC, Medicaid, Food Stamps	Financial Criteria	
Families Helping Families of Acadiana www.fhfacadiana.com	Main Number Toll free	337-984-3458 800-378-9854	Family advocate for Special Ed issues; Workshops; Resources	No out of pocket cost	No
Bayouland FHF Information Center www.blfhf.org	F2F Info Center Toll free	800-331-5570			
Food Stamps (SNAP) Supplemental Nutrition Assistance Program www.dcfhs.state.la.us	Toll free	888-LAHELPU 888-524-3578	Food/nutrition assistance	Financial Criteria	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596	Health Insurance access	Financial Criteria	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Lafayette Office	337-262-5353	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No

Most State and Federal Programs are based on financial eligibility and/or diagnoses criteria. Refer to agency for eligibility determinations.
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Medicaid Enrollment Line Bayou Health www.dhh.la.gov	LaCHIP	877-252-2447	Health Insurance	Financial criteria	No
	La MOMS, TAKE CHARGE	888-342-6207	24 hours automated service Vietnamese/ Spanish	La MOMS-Pregnancy through 60 days PP	
Mental/Behavioral Health Human Service Authority www.dhh.la.gov	Acadia Lafayette St. Martin Vermillion	337-262-4100	Mental Health & Addictive Disorders	Self Referral	No
	St. Landry Iberia Evangeline	337-948-0226 337-373-0002 337-363-5525			
Mental Health Support – Louisiana Federation of Families for Children's Mental Health www.laffcmh.org	Main Number	225-293-3508	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
	Parent Line Toll Free	800-224-4010			
Office for Citizens with Developmental Disabilities Community Services (OCDD) www.dhh.la.gov (Type: OCDD)	OCDD Toll free	337-262-1612 800-648-1484	Cash Subsidy; Extended Family Living (EFL); ICF/DD Residential Services; MH; Support coordination; Supported living; Transition, Rehab & Voc Service; Waivers; Individual & Family Support; Nutrition; Social Services; DD Technical Assist; DD Education; MH	Developmental Disability criteria. Includes: Autism, MR, CP (severe), Epilepsy (severe)	No
Central LA Resource Center on Developmental Disabilities (Alexandria)	Resource Center	800-584-8511			MD signs form during enrollment process
Personal Care Services – (PCS) www.dhh.la.gov (Type EPSDT)	Main	225-342-9485	Personal Care Services	Medicaid Eligible Ages birth - 21 years Medical Criteria	No
	Toll free	877-455-9955			MD Signs enrollment form
Prescription Assistance					No
Partnership for Prescription Assistance www.pparxla.org	PPA	888-477-2669	Prescription Assistance Low/no cost	Financial criteria	
St. Vincent De Paul	SVD	504-940-5031	Prescription Assistance	Financial criteria	
CENLA (CMAP)	CENLA	888-443-7494	Prescription Assistance	Financial criteria	
Wal-Mart walmart.com Target target.com Kmart kmart.com	Local area store	Call store	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost generic formulary	
Shriner's Hospitals for Children www.shrinershospitals.org	Main	318-222-5704	Orthopedic conditions Surgery/Therapy/DME	No out of pocket cost, must keep appointments	Diagnosis from MD
Social Security Administration/SSI www.ssa.gov	National SSA	800-772-1213	Income for disabled *Reapply if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov	Toll free National WIC referral line	800-251-2229	Food and formula vouchers nutrition education breastfeeding support	*Must keep medical appointments	Yes MD signs application / referral

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